



Coca-Cola
freestyle®

**All drinks
are warm**

TROUBLESHOOTING GUIDE

HERE IS WHAT TO DO!



Is there standing water in the bin?

IF YES, Clear the drain and top off ice bin.

STILL HAVING TROUBLE, TRY THESE STEPS



Is there ice in the bin?

IF YES, Stir ice and make sure ice is touching the bottom of the ice bin.

FOR TOP-MOUNTED ICE MAKERS, verify the ice maker is working and contact ice maker company if not.



Fill or top off ice bin

DO NOT use bagged or store bought ice.



**Pour a carbonated beverage
for 60-seconds.**

TEST if beverages are cool.

STILL NOT RESOLVED, CONTACT US

Visit the web portal at

myCoke.com/ESPortal

Or contact a dedicated
Coca-Cola Service Technician at

IN THE U.S.

1 (800) 241-COKE (2653)

IN CANADA

1 (800) 318-COKE (2653)

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