



**All drinks  
are warm**

**TROUBLESHOOTING GUIDE**

**HERE IS WHAT TO DO!**



**Is there standing water in the bin?**

**IF YES**, Clear the drain and top off ice bin.

**STILL HAVING TROUBLE, TRY THESE STEPS**



**Is there ice in the bin?**

**IF YES**, Stir ice and make sure ice is touching the bottom of the ice bin.

**FOR TOP-MOUNTED ICE MAKERS**, verify the ice maker is working and contact ice maker company if not.



**Fill or top off ice bin**

**DO NOT** use bagged or store bought ice.



**Pour a carbonated beverage  
for 60-seconds.**

**TEST** if beverages are cool.

**STILL NOT RESOLVED, CONTACT US**

Visit the web portal at

**[myCoke.com/ESPortal](https://myCoke.com/ESPortal)**

Or contact a dedicated  
Coca-Cola Service Technician at

IN THE U.S.

**1 (800) 241-COKE (2653)**

IN CANADA

**1 (800) 318-COKE (2653)**