

TROUBLESHOOTING QUICK CHECKLIST BEFORE YOU CALL

1 Brew cycle will not start



Ensure the water lines and valves are open



Ensure the brewer is plugged in or check the circuit breaker



Ensure the ON/OFF switch is working

2 Weak or bitter tasting beverage



Make sure correct brew button is selected



Clean sprayhead or brew funnel tip



Clean & sanitize the sprayhead or brew basket



Disassemble dirty urn faucet and clean with sanitizer solution

